

Latest information on the coronavirus

Can I still go on holiday because of the coronavirus (COVID-19)?

Most parks in the Netherlands are open. We understand that you want to go on holiday to enjoy and relax. We do our utmost best for that. A stay at the holiday park is limited by the same national guidelines which you follow at home. We also take several extra measures. In other countries, governments may have decided for different measures preventing the virus from spreading. In all cases, if you cannot go on holiday due to Government restrictions, **we will contact you and offer you a rebooking to a later period, so there is no need to call or contact us.** If your booking is made outside the period of government restrictions, you do not need to re-book now. Rebooking can only take place if the restrictions of governments directly give cause to do so, **so we will always contact you in these cases.**

What measures does Bungalow.Net take to prevent spreading?

National policy is aimed at minimizing social contacts with others and guaranteeing (hand) hygiene. All park facilities and facilities in the vicinity of the parks are closed, it may differ per country until which date it is closed. The reception often has limited opening hours, for current opening hours we refer you directly to the park. There is even more attention for the cleaning of frequently visited places and handles are available. As soon as that is possible according to the advice of the government, all facilities will open again.

What if I want to change my booking dates?

Have you booked a holiday with an arrival date until or on 3 May (or 20th of May in case of German and Belgium or any other restricted date in the country of your arrival)? And do you decide to move it to a later date? Then you can do that via <https://www.bungalow.net/en/changing-a-booking/>. If your request is possible and accepted by the landlord/holiday park, we will modify it as soon as possible and you will receive a message from us.

What if I want to cancel?

Do you want to cancel your holiday? There are costs associated with cancellations. Check the conditions with your insurance company. Then you know whether you are entitled to a compensation or not.

Should you or 1 of your accompanying guests show 1 of the symptoms below, we kindly request you to contact us and not to travel to the park. This is for everyone's safety:

- Nose cold
- Sore throat
- (Dry) cough
- Coughing up mucus
- Fatigue
- Muscle and joint pain
- Headache
- Body temperature above 38 degrees
- Shortness of breath
- Pneumonia